

It is suggested to keep your projector running with up-to-date benefits from features, applications, and bug improvement. For more details about firmware upgrade instruction and improvements, please read through the following:

Details and Feature Improvements with v1.0.11 & 3.0.9

- Fix loud fan noise when projector is turning off
- Optimize volume adjustment behavior
- Add HDMI range: Auto, RGB Limited, and RGB Full
- Update correct Russia, Polish, and Czech Language
- Flash red LED with low battery level

Before Firmware Update

Please follow the steps below to make sure that the firmware is for the exact model that you own.

Step 1

Check the "P/N" on projection base.



Step 2

If the P/N of your projector is 9H.JPA77.59P, please use the system firmware v3._._. Otherwise, please use the system firmware v1._._ if the P/N of your projector is not 9H.JPA77.59P.

How to Update Device Firmware

1. Prepare a USB flash driver and format the USB to FAT32.
2. Download the new firmware from the BenQ website (Support-> Software & Driver -> Firmware) and save it to your USB.
3. Make sure to plug in the AC power for a stable power supply. (DO NOT remove AC power while upgrading)
4. Plug the USB into the projector's Type-C port via a conversion plug.
5. Press the "Projector Menu" button on the remote control.
6. Select "System" -> "System Upgrade" -> "USB Update".
7. System will restart once the firmware upgrade is completed.

You're welcome to visit the link below and follow the instruction to update device firmware for more information. <https://youtu.be/ON4oAwaGhCM>

Please feel free to contact BenQ service center in your area if there's anything else above not clear, or have issues about firmware update.

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